

GRANULAR ACCESS ENABLES COLLABORATION



THE CASE

Smith Currie & Hancock was the defense attorney for a construction firm in this contract dispute.



THE CHALLENGE

The client wanted to review documents as their people were most familiar with the matter. Additionally, experts needed access to specific documents without access to work product and comments.

THE PROPOSED SOLUTION

The Smith Currie & Hancock Litigation Support team created Custom Views for the documents in a folder named Client-Expert Docs. Reviewers from the client team and experts were only able to access this folder. Access to all other documents was restricted. Only documents without the Privileged tag could be added to the Client-Expert Docs folder, and if a document in the folder was later determined to be privileged, it was automatically removed from the folder.

- Experts were given access to only the documents that were not identified as privileged, with no access to comments from either the clients or the attorneys.
- Client reviewers had access to the non-privileged documents and expert comments but not the attorney comments.
- Attorneys had access to the entire data set and could see all comments.

THE NUMBERS

Clients had access to
66,000 documents

Experts were limited to
7,800 documents

“Custom Views with granular access rights were the key to success.”

Kate Horton, Senior Litigation Support Analyst, Smith Currie & Hancock



THE RESULT

Attorneys, clients, and experts collaborated in real-time. The Smith Currie & Hancock team worked more efficiently with the client's input.

**SMITH CURRIE
& HANCOCK LLP**

FIND
OUT
MORE

Contact iCONNECT for more information.
www.iconect.com | info@iconect.com | 1-855-915-8888

Copyright © 2021 iCONNECT Development, LLC. All rights reserved. iCONNECT are registered trademarks of iCONNECT Development, LLC.
*Third party licensing required.